



Driver License Regional Monthly Review

Year
2012 2013

Region 4: West Texas

November 2013

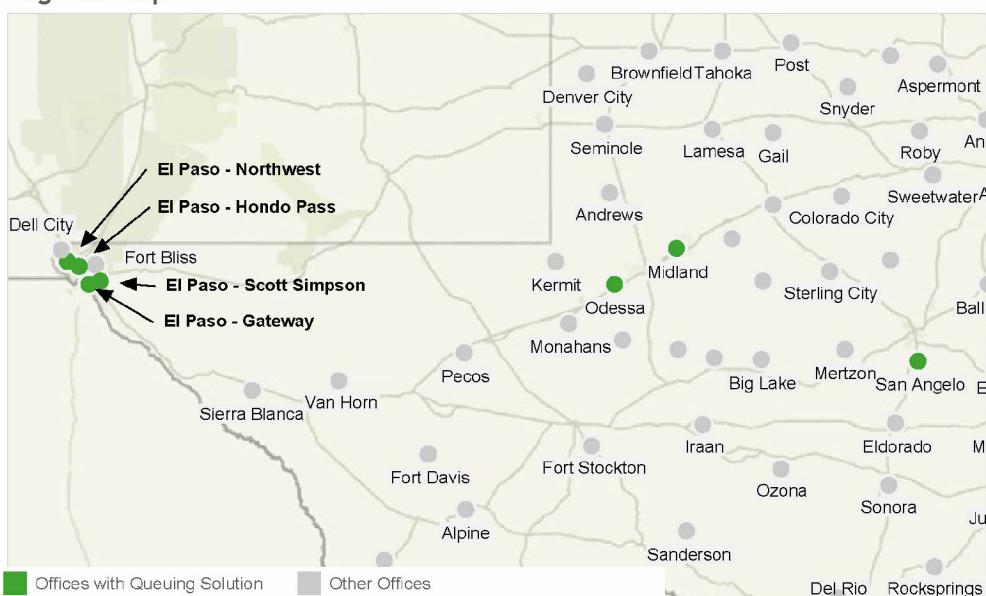
Average Waits and Customer Volume



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
El Paso - Gateway	3,229	2,328	1,132	16	17	15
El Paso - Hondo Pa..	1,946	1,360	920	14	12	30
El Paso - Northwest	1,555	1,001	1,439	16	15	7
El Paso - Scott Sim..	2,431	858	1,590	14	15	13
Midland	1,836	981	1,275	24	30	31
Odessa	1,792	924	1,926	21	22	23
San Angelo	1,525	409	1,200	18	20	21

Regional Map



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